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1 **SECTION 9 APPENDICES**

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3 Except as noted, the appendices listed below are provided on the compact disc  
4 included with the printed version of this RFP, and may be downloaded from the  
5 DemandStar job posting system located at www.demandstar.com. The “Address List  
6 with Collection Days” file will be distributed at the Pre-Proposal Conference on March 3,  
7 2006.

8

**LIST OF APPENDICES**

**San José Ordinances**

City of San Jose Municipal Code: Contracting Preferences for Local and Small Businesses  
– Chapter 4.06

City of San Jose Municipal Code: Solid Waste Management - Chapter 9.10

City of San Jose Municipal Code: Prohibition of Gifts – Chapter 12.08

City of San Jose Municipal Code: Ethics Provisions/General Provisions and Definitions –  
Title 12, Chapter 12.02

City of San Jose Municipal Code: Revolving Door Restrictions– Chapter 12.10

City of San Jose Municipal Code: San Jose Municipal Lobbying – Chapter 12.12

**Maps**

Map: District and Day Boundaries

**Data**

Collection Day Summary

Address List with Collection Days ***(to be distributed at Pre-Proposal Conference)***

Monthly Reports for Fiscal Years 02-03, 03-04, and 04-05, and FY 05-06 (July – Dec)

**Outreach**

Examples of Collateral Materials

Sample of City of San Jose Annual Outreach Plan

Non-Collection Notices

## **LIST OF APPENDICES**

### **Customer Service**

Call Router Flow Chart

Sample Service Agreements

City of San Jose Customer Service Organization Chart

### **Other**

Annual Recycle Plus Customer Survey

Samples of Current Hauler Invoices

ISRI Scrap Specification