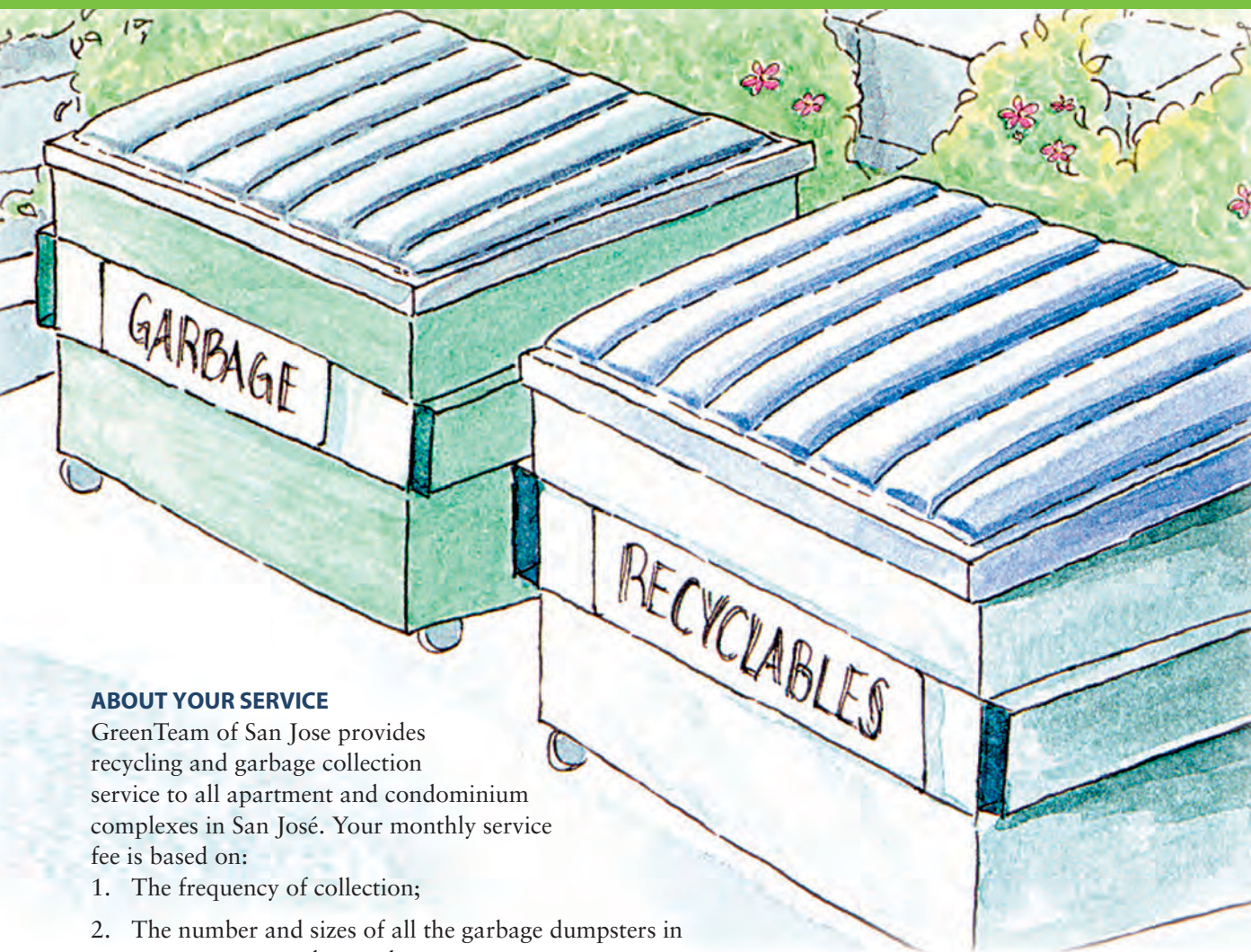




RECYCLE PLUS SERVICES & RATES

A Guide for Multifamily Property Managers & Owners

Rates effective July 1, 2011



ABOUT YOUR SERVICE

GreenTeam of San Jose provides recycling and garbage collection service to all apartment and condominium complexes in San José. Your monthly service fee is based on:

1. The frequency of collection;
2. The number and sizes of all the garbage dumpsters in use at your complex; and
3. The distances and numbers of containers (garbage or recycling) that need to be pushed by the driver into an accessible position for collection.

WHY RECYCLE

Garbage rates include once a week collection of recycling bins or carts. The more your residents recycle, the more successful you can be at controlling garbage service fees. Recycling is easy and helps save resources. All recyclables – newspaper, paper, cardboard, cans, glass bottles and jars, cartons, plastics (1-7), small metal appliances, and bags of clean textiles – go together into the recycling bin or cart.

Table A MONTHLY RATES FOR GARBAGE COLLECTION SERVICE

These rates include once a week collection of the same size recycling bin.

NUMBER OF COLLECTIONS PER WEEK

BIN SIZE (cu yd)	1	2	3	4	5	EXTRA PICKUP
1	\$ 99.20	\$ 179.65	\$ 260.13	\$ 340.62	\$ 421.11	\$ 42.68
1.5	\$ 124.59	\$ 228.58	\$ 332.58	\$ 436.58	\$ 540.56	\$ 48.57
2	\$ 150.64	\$ 278.17	\$ 405.70	\$ 533.20	\$ 660.71	\$ 54.48
3	\$ 201.54	\$ 376.11	\$ 550.66	\$ 725.22	\$ 899.76	\$ 66.31
4	\$ 252.46	\$ 474.06	\$ 695.63	\$ 917.24	\$ 1,138.85	\$ 78.16
5	\$ 303.35	\$ 571.97	\$ 840.62	\$ 1,109.29	\$ 1,377.92	\$ 89.34
6	\$ 354.26	\$ 669.95	\$ 985.61	\$ 1,301.29	\$ 1,616.99	\$ 101.78
8	\$ 456.05	\$ 865.83	\$ 1,275.56	\$ 1,685.33	\$ 2,095.09	\$ 125.43

NOTES:

- Garbage rates include once a week collection of the same size recycling bin. If needed, additional recycling service is available.



ABOUT PUSH SERVICES

If you are unable to get the dumpsters, carts, or bins at your complex into a serviceable position, GreenTeam may be able to do the job for you. For each dumpster, cart, or bin that is moved into a serviceable position by the truck driver, a fee for push services is added to your bill. Push services for a garbage dumpster include a push of equal distance for a recycling bin or set of carts. Push services are limited to containers that are 3 cubic yards or smaller. (See Table B.)

Drivers are able to move dumpsters, carts, or bins only on paved surfaces at level grades. The dumpsters, carts, or bins are returned to the enclosure by the driver after collection. Call GreenTeam at (408) 282-4400 to assess push services for your complex, if needed.

Table B MONTHLY RATES FOR PUSH SERVICES FOR GARBAGE & RECYCLING CONTAINERS

NUMBER OF REGULAR PUSHES PER WEEK

DISTANCE	1	2	3	4	5	EXTRA PUSH
Per 25 feet	\$ 22.22	\$ 44.44	\$ 66.66	\$ 88.88	\$ 111.10	\$ 13.77

NOTES:

- Rate applies to one set of containers, which means one garbage dumpster plus one recycling bin or set of two recycling carts.
- The minimum 25-foot charge applies whenever the driver has to get out and reposition or unlock the bin, or open a gate so the truck can readily service it.
- For complexes that only need push services for recycling carts (not garbage dumpsters), there is no charge for the first 25 feet. The rate applies to either one recycling bin or set of two recycling carts.

COLLECTION TIMES

All garbage dumpsters and recycling bins or carts must be in their serviceable locations by 6 AM on the designated collection day(s). Collection may occur any time between 6 AM and 6 PM on your service day.* Times may vary due to traffic and weather conditions, equipment problems, or other unforeseen circumstances.

**Note: In certain downtown locations, collection occurs between 12 AM and 6 AM. Please contact GreenTeam at (408) 282-4400 for more information.*

AFTER COLLECTION

Help keep streets clean by pulling your bins and dumpsters off the street soon after collection. Street sweeping vehicles must maneuver around obstacles. If bins and dumpsters are left on streets, street sweepers may not be able to sweep the streets in front of your complex on street sweeping day.

CONTAINER LIMITS

Garbage dumpsters and recycling bins or carts may only be filled up to the lip of the container, and the lids must be able to close. Overflowing or overloaded garbage and recycling containers cannot be collected. For occasional overages, call GreenTeam customer service at (408) 282-4400 to arrange an extra pickup of materials.



When drivers attempt to pick up overflowing dumpsters, the contents may spill out on the ground and create a mess. For continual problems with overflowing containers, contact GreenTeam to arrange a larger-sized bin or more frequent collection.

An overloaded container is one that is filled with unusually heavy or inappropriate material (including construction, remodeling, and landscaping materials such as concrete, dirt, sod, etc.). Overloaded containers cannot be serviced safely and will not be collected.

Garbage dumpsters are for household garbage only. To recycle or throw away construction and remodeling debris, visit our website at www.sjrecycles.org/business/recyclers-haulers.asp to arrange for recycling services or a debris box.

LARGE ITEM COLLECTION

To schedule service to pick up large items such as appliances, tires, mattresses, sofas, and other furniture, call GreenTeam at (408) 282-4400. On-demand pickup costs \$55.50 per 1 - 3 items. There is a per-item charge of \$18.50 for each additional item in the same pickup.

YARD TRIMMINGS

On-street collection of yard trimmings is available in most areas at no additional charge. Optional yard trimmings carts are available for a monthly charge of \$10.92 per cart. To arrange on-street yard trimmings collection or to order yard trimmings carts, call the Customer Contact Center at (408) 535-3500.

CONTAINER CLEANING	
Annual cleaning upon request	no charge
Each additional cleaning (per bin or set of 2 carts)	\$25.00
SERVICE LEVEL CHANGES	
Annual service level changes	no charge
Additional service level changes (per bin or set of 2 carts)	\$25.00
COMPACTOR SERVICE	
(per pickup per cubic yard)	\$47.43

LOCK SERVICES	BINS	CARTS
Lock installed, plus key	\$196.69	\$119.00
Lock 3 carts together	NA	\$119.00
Repaired, including lock	\$127.26	\$90.91
Repaired, excluding lock	\$107.44	\$72.71
Removed (damaged by customer)	\$145.43	\$119.00
Removed (requested by customer)	\$72.71	\$72.71
Welding or retrofit of locks (rate per hour)	\$72.04	\$72.04

For additional services not listed in this Guide, call the Customer Contact Center at (408) 535-3500.



(408) 282-4400

CALL GREENTEAM TO:

- Assess your complex’s recycling and garbage service needs and potential for cost savings.
- Request free, easy-to-read, trilingual labels for all recycling and garbage containers at your complex.
- Order free recycling guides for residents (in English, Spanish, or Vietnamese).
- Order free trilingual posters for enclosures or other common spaces.
- Set up recycling presentations or recycling facility tours for residents.



**Customer Contact Center
(408) 535-3500**

www.sanjoseca.gov/customerservice

Printed on recycled paper using soy-based inks. 0611/15K/497/IX/JH

In accordance with the Americans with Disabilities Act, this publication can be made available upon request in alternative formats, such as Braille, large print, audiotope, or computer disk. Requests may be made by calling (408) 535-3500 (voice) or (800) 735-2929 (California Relay Service).